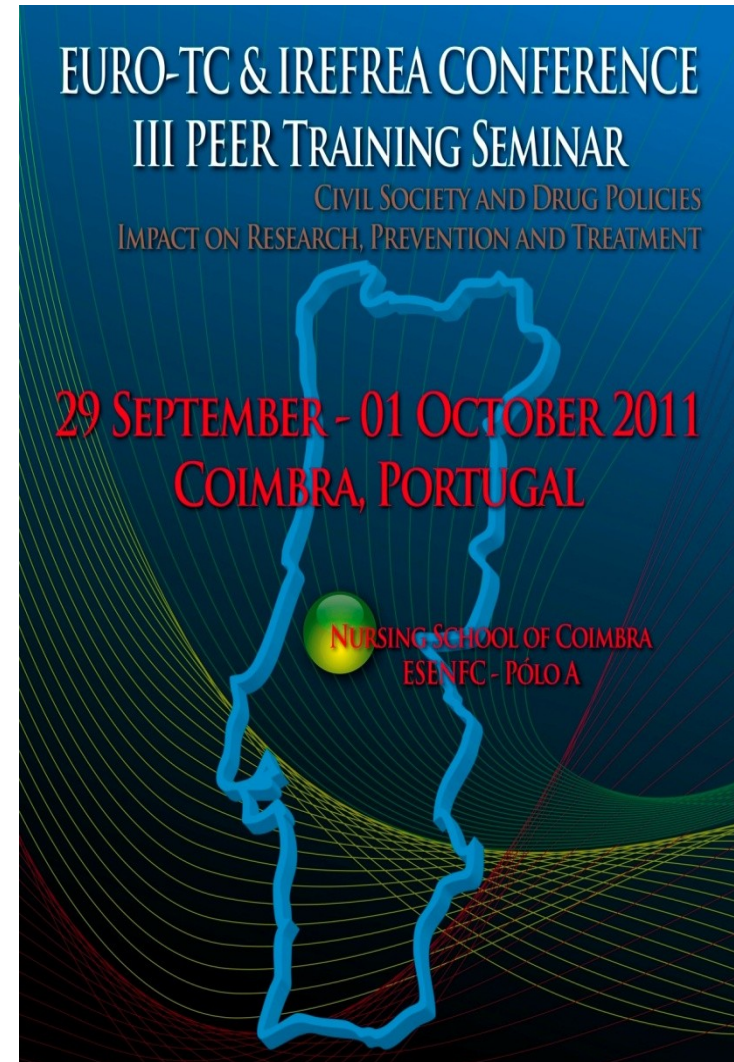


# Health and Safety Standards in nightlife. A review

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**Club Health - Healthy and Safer Nightlife of Youth**

Project co-financed by the European Commission under the Health





## Objectives

1. To prepare, test and disseminate a set of selected health and safety standards for nightlife recreational venues;
2. To evaluate the selected standards among recreational industry;
3. To promote the incorporation of these standards into legislation and licensing





## 1: Preparation of health and safety standards for venues

- **Scientific background:** literature review on risk behaviour related to recreational context and drug use/abuse. (Review presented to SC in December 09 – Published)
- **Selection of standards:**
  - Information collected was organized around three main entries:
    - 1. Conditions of the venue**
    - 2. Staff and management implication**
    - 3. Regulation of sale and alcohol promotions**



# **1: Preparation of health and safety standards for venues**

## **1. CONDITIONS OF THE VENUE**

**1.1. Access and security admission**

**1.2. Inside the venue: physical environment**

**1.3. Inside the venue: social environment**

**1.4. Dispersal policy**

## **2. STAFF AND MANAGEMENT IMPLICATION**

**2.1. Managerial approach**

**2.2. Serving staff**

**2.3. Door staff and non-serving security staff**

**2.4. Entertainment staff: DJs and ‘Speakers’**



## **3. REGULATION OF SALE AND ALCOHOL**



## 2: Assessment of the standards

### 1. **Key informants were selected and contacted:**

- Representatives of industry umbrella organizations
- Managers of clubs and discos
- Promoters
- Policy makers working in the field
- Public health representatives
- Police representatives working in the field
- Other key informants: health service representatives, prevention representatives...



## Step 2. Assessment of the ‘Standards’

Each team **reviewed the set of standards**  
with selected **key stakeholders**

	<p><b>WP6 – Health and Safety Standards</b> Annex 2: Set of standards to improve health and safety in recreational nightlife</p>	
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**1. CONDITIONS OF THE VENUE**

- 1.1. Access and security admission**
- To inform patrons of the house rules
  - To prevent the admission of minors under the established minimum age for admission
  - To prevent the admission of those likely to be conflictive
  - To prevent the admission of those carrying weapons or drugs.
  - To prevent overcrowding
  - To prevent conflict among people waiting to get in.

Key Components	Description	Evidence / Effectiveness	Best / Promising practice	References / Research support	Take into consideration / Be aware that
<b>Signs with policy statements</b>	Patrons should be informed in advance of the house rules (under-age drinking, age code, dress code, serving intoxicated people, etc.)	**	Development of written house policies. Evidence shows that having written house policies increase the chances to implement RBS in the establishment.	Gruenewald. P.J, Ponicki. W.R, Treno, A.J., GRube, J.B., Saltz, R.F., et al (2000)  Wagenaar. A.C, Murray. D.M and Toomey. T.L (2000)  Mosher JF, Toomey TL, Good C, Harwood E, Wagenaar AC. (2002)  (Measham & Hadfield, 2009)	It has been shown that, though complex processes of exclusion door staff (along with club management, events promoters and public relations and ‘spotters’) identify those deemed suitable or unsuitable for entry.  Signs with house policies will avoid frustration when denying access to patrons who have been waiting on line to get in.
	Check for proof of age identification to	*	Enforcement checks to	Foster, S.E., Vaughan,	Although ID checking has



## 2. Assessment of the ‘Standards’

Each team **filled out the assessment questionnaire**



WP6 – Health and Safety Standards  
Annex 3: Stakeholder Assessment Questionnaire



### 1. CONDITIONS OF THE VENUE

#### 1.1. Access and security admission

Key Components	If implemented				If not implemented, should be...			Implementation Very easy ↔ Very hard					Cost to implement and sustain			Effectiveness			Acceptability (1 = very sensitive; 5 = not sensitive)	Rank key components of the standard (1 = most important; 5 = less important)
	Operational	Regulated by law	Enforced	By whom? (a)	Guidance for venues?	Regulated by law?	By whom? (b)	1	2	3	4	5	Low	Medium	High	Low	Medium	High		
Signs with policy statements																				
Under-age checkouts																				
Limits on patron numbers																				
Intoxication and drug checkouts																				
Weapon checkouts																				
CCTV monitoring																				
Monitoring of people on line (queuing)																				
Monitoring of people gathering outside the venue																				
Entrance fee																				
Avoidance of special passes																				
(a)	Comments:																			
(b)																				



### 3. Elaboration of final version of the manual and guidelines

With all the **information collated and analysed:**

**3.1. Final version of a manual** with guidelines and recommendations to tackle risk behaviours in nightlife premises will be prepared

**3.2. Fact sheet on health and safety standards in nightlife** will be produced.



**To promote incorporation of these standards among the industry**



## First Overview

Data from **6 countries**:

- United Kingdom
- Luxemburg
- Belgium
- Spain
- Hungary
- Portugal

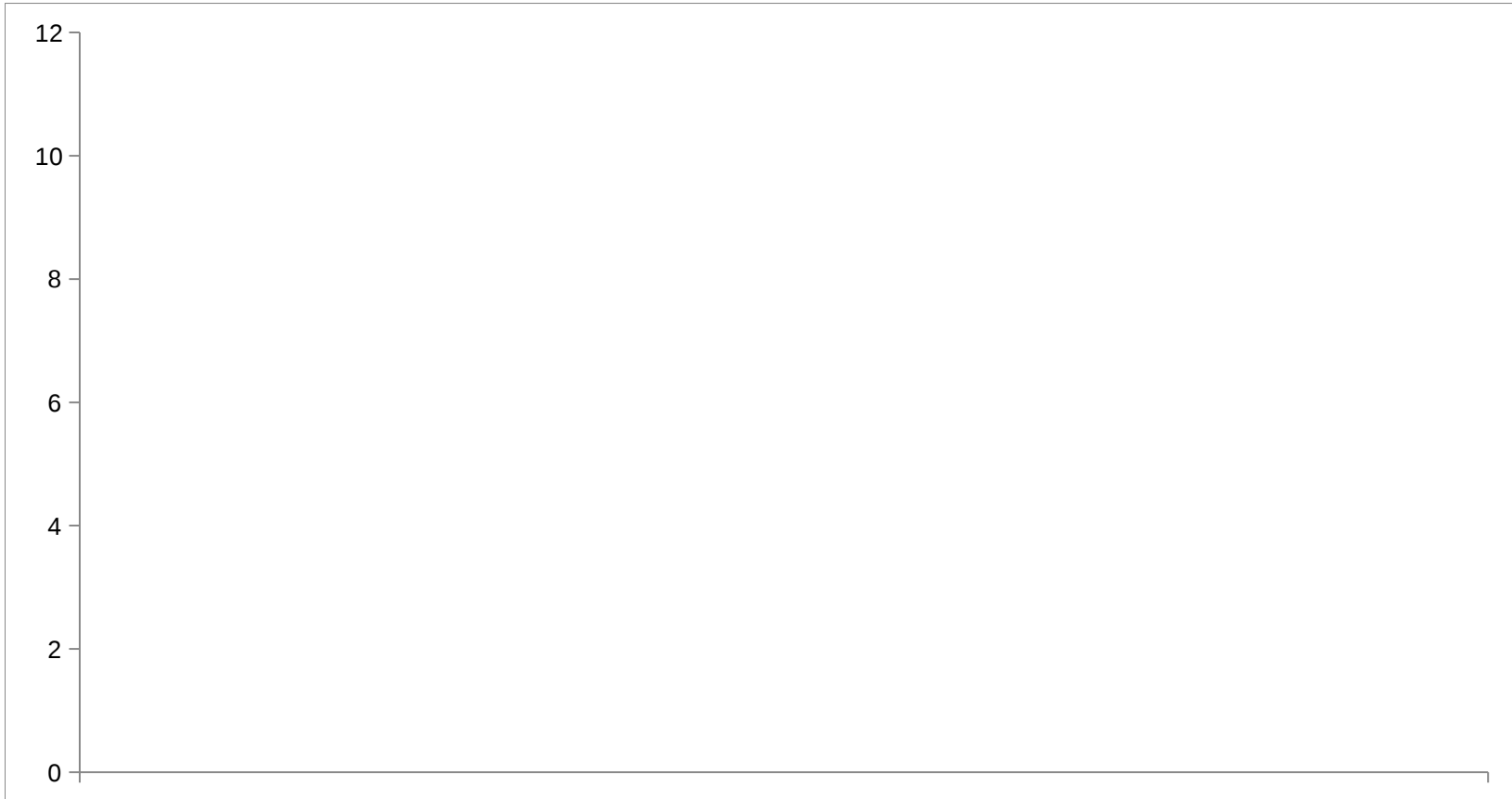




# 1. CONDITIONS OF THE VENUE

## 1.1. Access and security admission

### Key components – Compliance at Operational Level



# 1. CONDITIONS OF THE VENUE

## 1.1. Access and security admission

### Key components – Industry representatives assessment

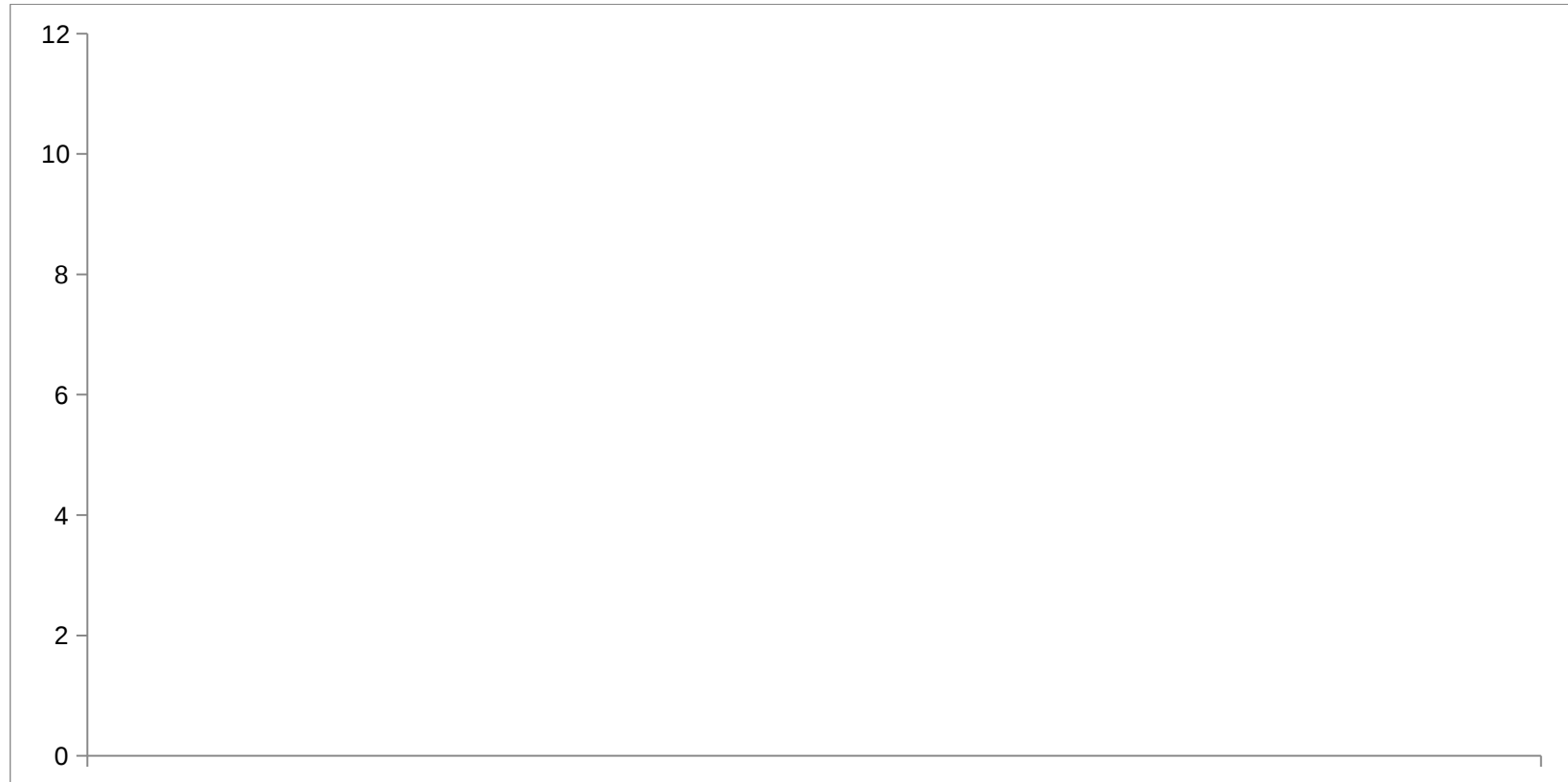
Key component	Operational	Regulated		Implementation		Cost		Effectiveness		Acceptability		Key	
		Yes	No	Easy	Hard	Low	High	Low	High	Low	High	+	-
Signs with policy statements	92%		X	X		X			X	X		X	
Under age-checkouts	65%	X		X		X			X		X	X	
Limits on patron numbers	77%	X			X	X			X		X	X	
Intoxication and drug checkouts	88%	X	X		X								
Weapon checkouts	77%		X		X		X		X	X		X	
CCTV monitoring	92%		X		X		X		X	X		X	
Monitoring of people on line	73%		X	X		X			X		X	X	
Monitoring of people outside venue	69%		X	X		X		X			X	X	
Entrance fee	81%		X	X		X			X		X		X
Avoidance special passes	35%		X		X	X		X		X			X



# 1. CONDITIONS OF THE VENUE

## 1.2. Inside the venue: physical environment

### Key components – Compliance at Operational Level





# 1. CONDITIONS OF THE VENUE

## 1.2. Inside the venue: physical environment

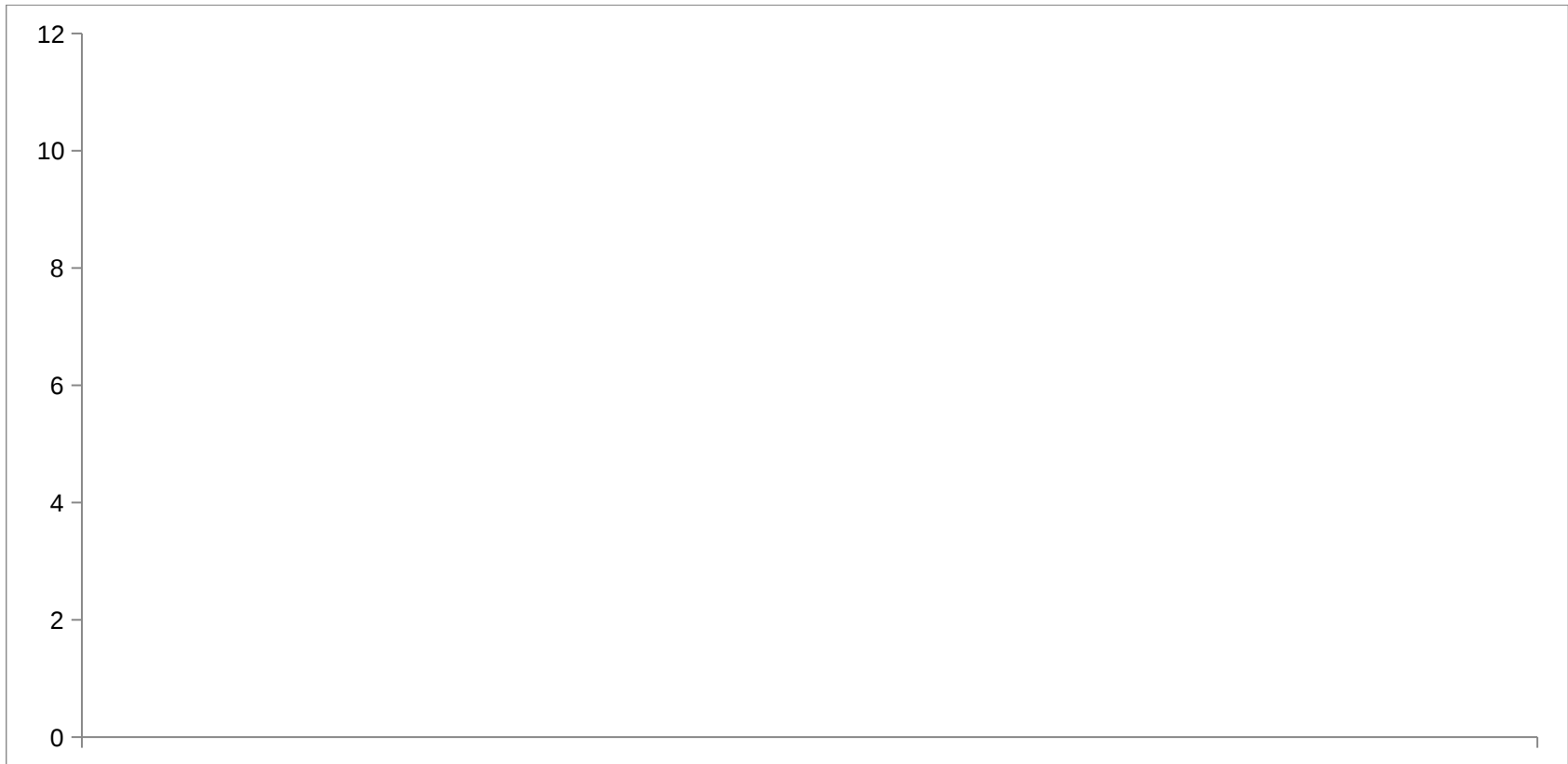
Key component	Operational	Regulated		Implementation		Cost		Effectiveness		Acceptability		Key	
		Yes	No	Easy	Hard	Low	High	Low	High	Low	High	+	-
Layout and design	73%	X			X		X		X		X	X	
Room temperature & ventilation	100%		X	X			X		X		X	X	
Glassware policy	54%	X		X			X	X		X		X	
Clearing away glasses & bottles	100%	X		X		X			X		X	X	
Cleaning spills & other hazards	100%	X		X		X			X		X	X	
Music volume	79%	X			X	X		X		X		X	
Food & Snacks availability	42%		X	X		X		X			X		X
Chill out & seating areas	23%		X	X		X		X			X	X	
Avoidance queuing bar/toilet areas	62%		X	X		X			X		X	X	
Random check of toilets	88%		X	X		X			X	X		X	
Good ration staff/patrons	88%		X		X		X		X		X	X	
Identification	96%	X		X		X			X	X		X	



# 1. CONDITIONS OF THE VENUE

## 1.3. Inside the venue: social environment

### Key components – Compliance at Operational Level





# 1. CONDITIONS OF THE VENUE

## 1.3. Inside the venue: social environment

### Key components Industry representatives assessment

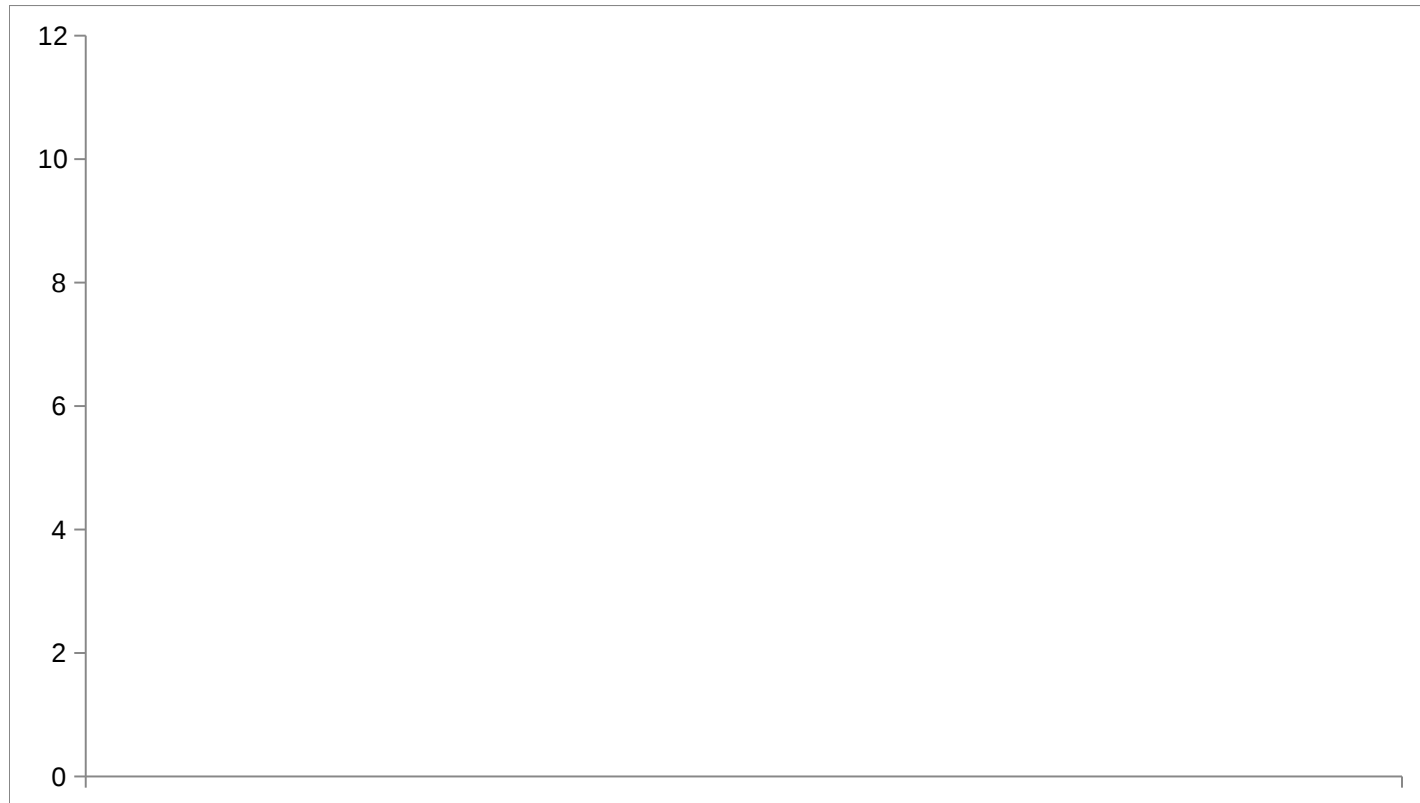
Key component	Operational	Regulated		Implementation		Cost		Effectiveness		Acceptability		Key	
		Yes	No	Easy	Hard	Low	High	Low	High	Low	High	+	-
Level of permissiveness	92%		X	X		X			X		X	X	
Codes of conduct	61%		X	X		X			X		X	X	
Same rules apply to everybody	88%		X	X		X			X		X	X	
Entertainment	88%		X	X			X		X		X	X	
Music Policy	65%		X	X			X		X		X	X	
Mix of patrons	69%		X	X		X			X		X	X	



# 1. CONDITIONS OF THE VENUE

## 1.4. Dispersal policy

### Key components – Compliance at Operational Level





# 1. CONDITIONS OF THE VENUE

## 1.4. Dispersal policy

### Key components – Industry representatives assessment

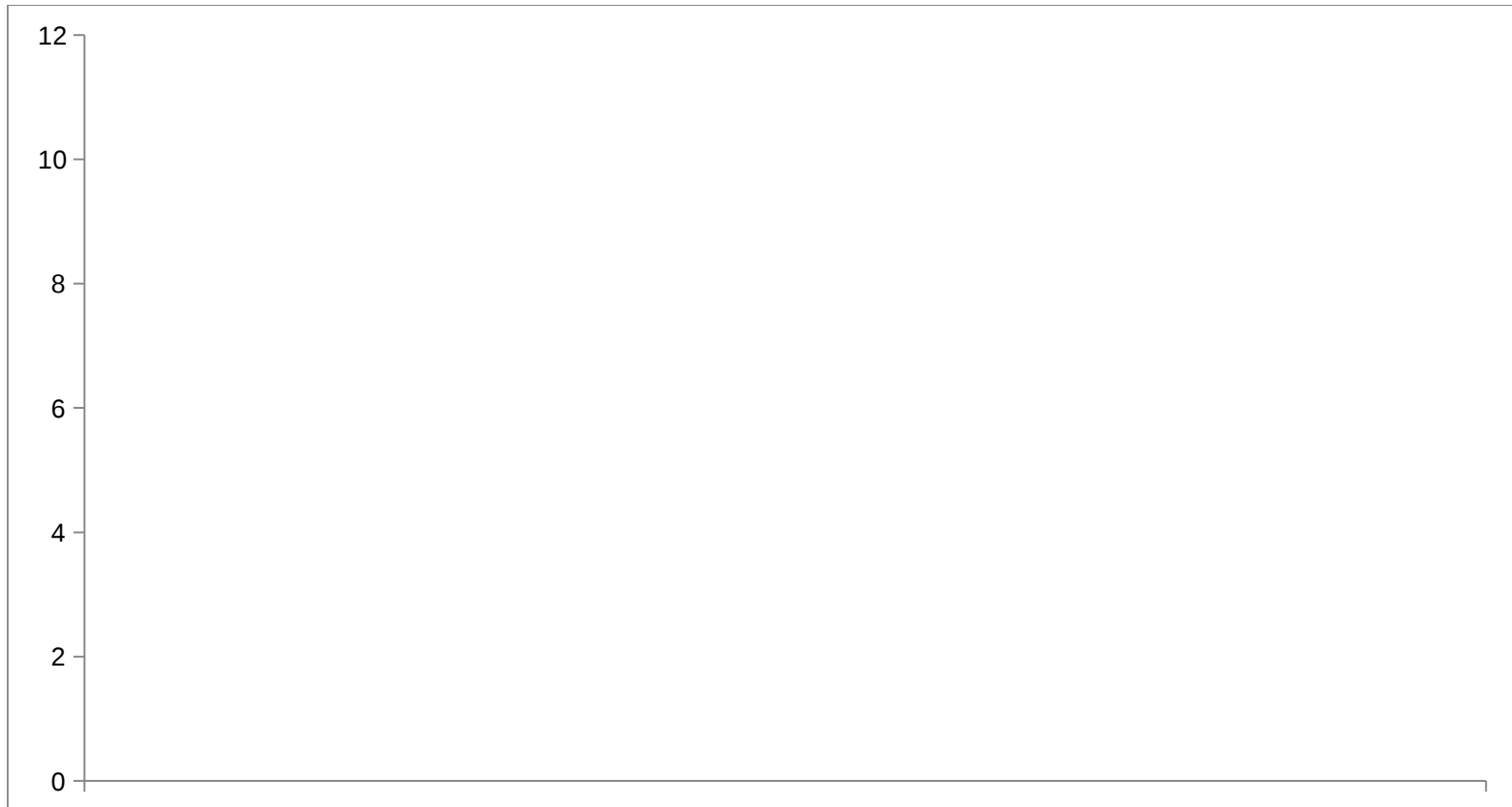
Key component	Operational	Regulated		Implementation		Cost		Effectiveness		Acceptability		Key	
		Yes	No	Easy	Hard	Low	High	Low	High	Low	High	+	-
Staffing relocation	92%		X	X		X			X		X	X	
Wind down period / chill out hour	65%		X	X		X			X		X	X	
Exit control & transportation	65%		X		X	X			X		X	X	



## 2. STAFF AND MANAGEMENT IMPLICATION

### 2.1. Managerial approach

#### Key components – Compliance at Operational Level





## 2. STAFF AND MANAGEMENT IMPLICATION

### 2.1. Managerial approach

#### Key components – Industry representatives assessment

Key component	Operational	Regulated		Implementation		Cost		Effectiveness		Acceptability		Key	
		Yes	No	Easy	Hard	Low	High	Low	High	Low	High	+	-
<b>Code of practice</b>	<b>65%</b>		<b>X</b>		<b>X</b>	<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>	
<b>House policies and management</b>	<b>96%</b>		<b>X</b>	<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>	
<b>RBS – Responsible Beverage Service</b>	<b>76%</b>		<b>X</b>	<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>	
<b>Collaboration with police</b>	<b>92%</b>		<b>X</b>	<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>	
<b>Patrons health care</b>	<b>92%</b>		<b>X</b>	<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>	
<b>Involvement of key stakeholders</b>	<b>42%</b>		<b>X</b>	<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>		<b>X</b>	



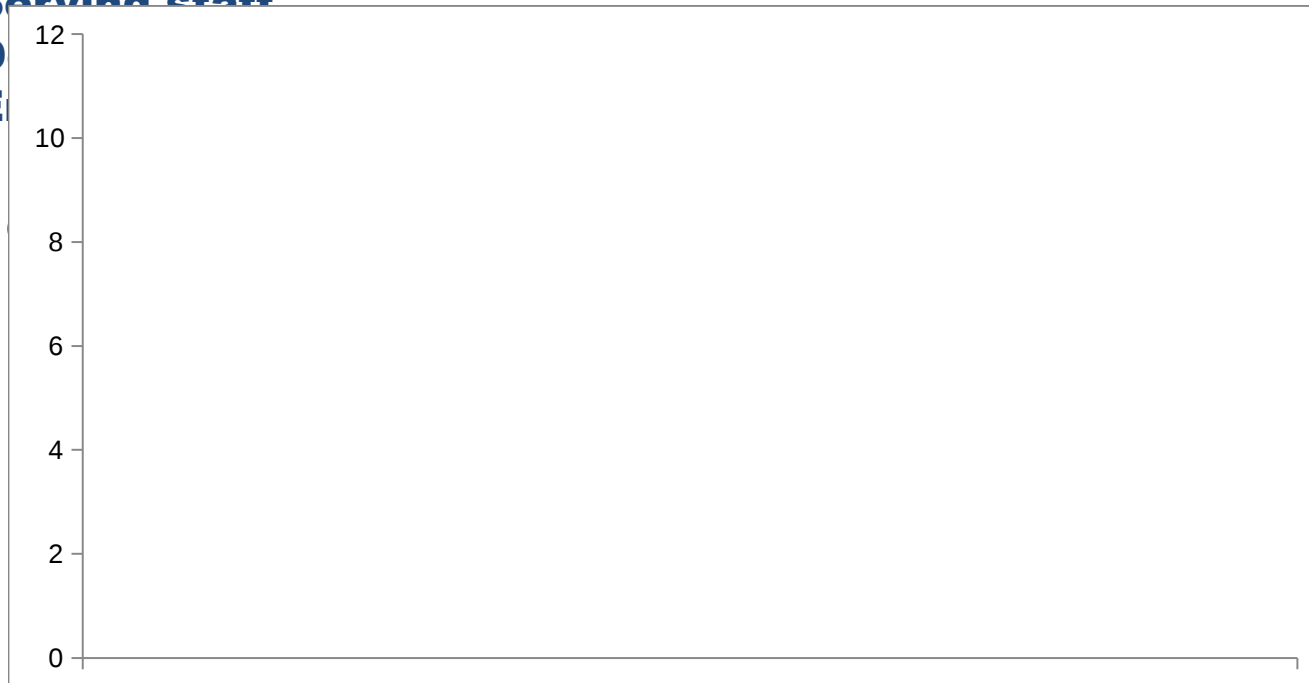
## 2. STAFF AND MANAGEMENT IMPLICATION

2.2. Serving staff

2.3. D

2.4. E

**Key**





## 2. STAFF AND MANAGEMENT IMPLICATION

### 2.2. Serving staff

Key component	Operational	Regulated		Implementation		Cost		Effectiveness		Acceptability		Key	
		Yes	No	Easy	Hard	Low	High	Low	High	Low	High	+	-
Sever Training	82%	X		X		X		X			X	X	
Door and Security Staff	81%	X		X			X		X		X	X	
Entertainment Staff	38%		X	X		X		X					X

~~Diff. Different systems will need to be clarify to elucidate present data.~~



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### 3. REGULATION OF SALE AND ALCOHOL



## As a summary

In general, **industry representatives:**

- Are **aware of the risk and protective factors** shown by literature
- Show a **high compliance at operational level** on most of the key health and safety components (enforced or not)
- Use **key components as an added value** (to stand out from competition)
- Apply them discretionally **according to their interests/needs**
- Express **doubts on further regulation**



## As a summary

But, the **question that remains open** is:

- **How to guaranty consistency on components and procedures if they are not regulated or enforced?**

Experiences in regulated countries show that **to ensure standard quality:**

- ✓ Venues must **provide evidence (and record)** of the strategies implemented
- ✓ Trainings have to be **certified by the responsible licensing agency**
- ✓ Voluntary policies **unless mandatory or combined with enforcement are not very effective**



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**Thank you !**